

2012-2017



IMMIGRATION
CAYMAN ISLANDS

Our People

1. Maximize human capital potential
2. Develop and implement an internal communication strategy
3. Foster a culture of change and continuous improvement

Our Country

1. Improve border security management
2. Ensure compliance with the Immigration Laws and British Nationality Acts in an equitable and consistent manner
3. Exploit the benefits of approaching border management through cooperation with others locally, regionally and internationally.

Our Business

1. Maximizing the use of technology throughout all services
2. Benchmarking & surveying to ensure continuous improvement
3. Streamlining services and re-engineering processes

Our Customers

1. Create & maintain a culture of excellent customer service
2. Develop and implement an external communication strategy
3. Provide an environment that fosters customer empowerment